

LEVEL 3 NVQ DIPLOMA IN SUPERVISING HIRE AND RENTAL OPERATIONS – Equipment, Plant and Tools (Construction)

KEY

Guided Learning Hours - eg contact time or supervised learning with a mentor/tutor/supervisor including onsite or in a classroom.

Assessment - The average hours it would take to assess the candidate's competence in the particular function - this **can** contribute to to guided learning, but this has been kept separate in building the qualification value

Other Learning - eg Learners own study/research, practice of skills, compilation of portfolio of work evidence

Nb: as qualifications are currently still built on units, which individually state guided learning hours, which has in the past excluded assessment, the values are shown separately

Nb: previous/older forms reflect Ofqual TQT guidance from March 2015 'After the QCF', where qualifications had to have Guided Learning, Directed Learning and Invigilated Assessment assigned as components of TQT

Nb: The units shown represent the lowest TQT values required to achieve the Level 3 NVQ

PATHWAY 1 - LEVEL 3 NVQ DIPLOMA IN SUPERVISING HIRE AND RENTAL OPERATIONS

TOTAL TQT = 730

UNIT	TITLE	GUIDED LEARNING HOURS		OTHER LEARNING	TQT
		EXISTING GLH	ASSESSMENT		
HRC7v2	Processing customer service complaints (hire and rental) in the workplace	20	10	30	60
HRX21v2	Contributing to the continuous improvement of hire and rental operations in the workplace	27	10	43	80
HRP5v2	Ensuring people can undertake relevant work in the hire and rental workplace	10	10	10	30
210v3	Developing and maintaining good occupational working relationships in the workplace	27	10	43	80
212v3	Implementing and maintaining health, safety, environmental and welfare practices in the workplace	40	20	80	140
532	Monitoring customer service (hire and rental) in the workplace	20	10	30	60
533	Monitoring hire and rental organisational budgets in the workplace	30	10	50	90
HRTC4	Maximising product sales (hire and rental) in the workplace	17	10	23	50
HRFC3	Selling hire and rental products and services in the workplace	13	10	17	40
HRDB8	Managing conflict within hire and rental operation team members in the workplace	17	10	23	50
HRA231	Using IT to support hire and rental operations in the workplace	17	10	23	50
Sub - Totals		238	120	372	
Totals		358		372	
Total		730			730

V4

Rationale

Consultation with Representatives of the Supervising Hire and Rental Operations (HRO) National Working Group (NWG) and of the Occupational Work Supervision NWG who have specialist practitioner knowledge of the competency areas covered and have experience of delivering content in terms of learning and teaching, assessment and developing practical competence. The remaining units are imported and the credit values would have been determined by the originating sector.

Organisations represented in determining credit values and values for TQT - August 2015

Construction Plant-hire	UK wide
Hire and Rental Association	UK wide
Ashstead Plant Hire Company Ltd	UK wide
Clee Hill Plant Limited	UK wide
Ashstead Plant Hire Company Limited	UK wide
Ainscough Crane Hire	UK wide
Camfaud	UK wide
Speedy Services	UK wide