



Clean Slate Cymru: Gwent Ex-offenders into Construction Framework



Contents

Introduction.....	4
Section One: Gwent Area Profile.....	5
Section Two: Criminal Justice Sector in Gwent.....	8
Section Three: Clean Slate Cymru Project Gwent.....	10
Section Four: Opportunities Going Forward.....	12
Section Five: Support Organisations, Training and Education in Gwent.....	14

Introduction

This Gwent Framework has been put together as part of a Construction Industry Training Board (CITB) funded BAM Nuttall project to support ex-offenders into employment within the construction industry. Part of the project has been to put together frameworks for each of the National Probation Services¹ regions of Wales. The purpose of this document is to look at the current challenges and opportunities for the construction industry in Gwent. The National Probation Services Gwent region consists of five local authorities. They are Blaenau Gwent, Caerphilly, Newport, Monmouthshire and Torfaen.

Tailored frameworks have been developed for the five Welsh regions encompassing construction employers, offender management services (pre and post release), third sector and training organisations to delineate clear pathways through existing training, work experience and mentoring provision into construction employment, and identify any gaps. The frameworks aim to reflect existing construction industry skills shortages and upcoming skills needs across Wales.

As part of the Clean Slate Cymru project TAG Train and Grow delivered a pilot project at its training centre in Caerphilly. The Introduction to Construction pilot was delivered to young people who had been convicted of an offence. The majority of participants were referred from the Youth Offending Team (YOT) in Caerphilly. The pilot aimed to provide both a practical and theoretical introduction to construction. Amongst other activities participants were given a practical introduction to the basic construction skills they would need on a typical work placement. This included using hand tools safely and effectively and using a tape measure.

¹ Welsh Government (no date). Wales Reducing Reoffending Strategy 2014-16. Available at: https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/453579/Wales-Reducing-Reoffending-Strategy-e.pdf

Section One: Gwent Area Profile

The Geography of Gwent

The Gwent region consists of five local authorities. They are Blaenau Gwent County Borough, Caerphilly County Borough, City of Newport, Torfaen County Borough and Monmouthshire County. Blaenau Gwent² is one of the local authorities with the most woodland areas in Wales. It borders Monmouthshire and Torfaen to the east, Caerphilly to the west and Powys to the north. It is in most part rural and is on the edge of the Brecon Beacons and the world heritage site of Blaenavon. Blaenau Gwent's main towns are Abertillery, Brynmawr, Ebbw Vale and Tredegar. Caerphilly³ county borough extends from the Brecon Beacons in the north, to Cardiff and Newport in the south it is boarded to the west by Merthyr Tydfil and Rhondda Cynon Taff and Blaenau Gwent and Torfaen to the east. Some of the larger towns in Caerphilly county include Caerphilly, Bedwas, Risca, Ystrad Mynach, Newbridge, Blackwood, Bargoed, New Tredegar and Rhymney. Three quarters of land in the Caerphilly county borough is either forestry or used for agriculture.

Newport⁴ is twelve miles north east from Cardiff. It is the largest urban area in Gwent and covers a geographical area of 190 square kilometres. Monmouthshire⁵ is in the south east corner of Wales and shares a boarder with England. Monmouthshire is geographically large compared to many local authority areas in Wales. It covers 880 square kilometres and is semi-rural in nature. Main towns include Abergavenny, Usk, Raglan, Chepstow, Coldicot and Magor. The county borough of Torfaen⁶ is in the south-east of Wales it borders Newport to the south, Monmouthshire to the east and Caerphilly and Blaenau Gwent to the west and north-west. Torfaen is the third smallest borough in Wales covering 128 square kilometres.

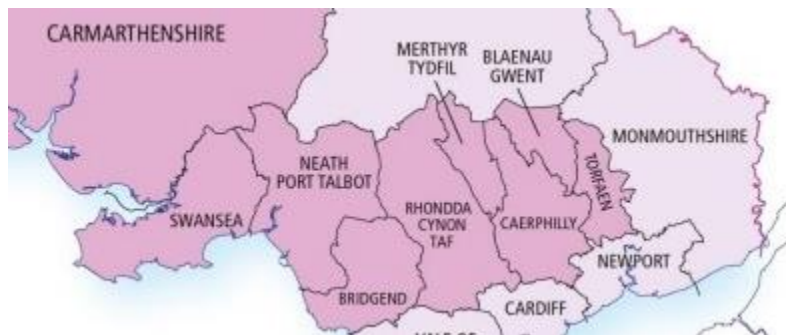


Figure 1: The Gwent Region Blaenau Gwent, Caerphilly, Newport, Monmouthshire and Torfaen⁷

Population by Local Authority Area in Gwent ⁸			
Area	Population	Males aged 16-64	Females aged 16-64
Blaenau Gwent	69,600	21,700	22,200
Caerphilly	180,800	55,200	56,900
Newport	151,500	46,800	47,600
Monmouthshire	93,600	27,500	27,800
Torfaen	92,300	27,700	28,800

²Blaenau Gwent Public Services Board (2017). Local Well-being Plan: Consultation Draft. Available at: www.blaenauwentpsb.org.uk/media/28013/draft-well-being-plan-consultation-summary-with-hyperlinks-v2.pdf

³Caerphilly Public Services Board (2017). Caerphilly County Borough Area Assessment of Local Well-being. Available at: your.caerphilly.gov.uk/publicservicesboard/sites/your.caerphilly.gov.uk/publicservicesboard/files/CaerphillyPSBAssessmentofLocalWellbeing-FinalDraft28-02-17.pdf

⁴One Newport (2017) 'Newport Community Well-being Profile 2017 Final', available at: www.newport.gov.uk/documents/One-Newport/Community-Well-being-Profile-Final-2017.pdf

⁵Monmouthshire Public Service Board (2017). 'Monmouthshire Public Service Board Well-being Assessment'. Available at: www.monmouthshire.gov.uk/app/uploads/2017/05/well-being-assessment-v3.0.pdf

⁶Torfaen Public Services Board (2017). TORFAEN WELL-BEING ASSESSMENT. Available at: www.torfaenpublicservicesboard.co.uk/en/Documents/Assessment-of-Well-being/Part-1-Torfaen-Well-being-Assessment.pdf

⁷Welsh Government, European Structural Funds, Available at: gov.wales/funding/eu-funds/2014-2020/?lang=en

⁸Office of National Statistics 'Labour Market Profiles by LA Areas 2017' Available at: www.nomisweb.co.uk

The Population of Gwent

There are 69,600 people in Blaenau Gwent it is the least populated local authority in Gwent. A decline in industry⁹ and lack of employment opportunities is thought to have led to a decline of 5% of the population between 1991 and 2011. In Wales as a whole there was an increase of 4% in population in the same period. The 2011 census revealed the population of Caerphilly¹⁰ at 178,806 meant that there were 5,400 more people than previously estimated, in 2017 the population was 180,800. Interestingly, the age structure of the population of Newport¹¹ is different to the Wales average with a higher percentage of people aged under 16 and a lower percentage aged over 65. Conversely, Monmouthshire¹² has a higher than average percentage of older people and this is forecast to rise further while the number of people aged under 18 is forecast to decline. Torfaen has a population of 92,300.

The Gwent Local Wellbeing Plan¹³ explains the demography of Gwent:

- **Blaenau Gwent, Caerphilly and Torfaen** – deprived areas with high levels of child poverty, poor health and unemployment.
- **Monmouthshire** – affluent, increasingly very elderly population, very rural.
- **Newport** – pockets of deprivation, high concentration of multi-cultural citizens, and high-demand on public services.

Population Density

The population density for Blaenau Gwent is 640.02 people per square kilometre; for Caerphilly it is 651.8 and Torfaen it is 734.0 and for the urban area of Newport it is 795.1. The population density for these neighbouring areas is significantly above the, 150.7 of people per square kilometre Welsh average. The geographically large and semi-rural Monmouthshire has a significantly lower population density than neighbouring regions of 110.2 and is lower than the Welsh average. This is perhaps unsurprising as only 53%¹⁴ of the population living in Monmouthshire reside in areas considered urban.

Population density ¹⁵ (persons per square kilometre) 2016	
Blaenau Gwent	640.2
Caerphilly	651.8
Newport	795.1
Monmouthshire	110.2
Torfaen	734.0
Wales	150.7

⁹ Blaenau Gwent People & Places, Blaenau Gwent Well-Being Assessment, Available at: <https://www.blaenau-gwentpsb.org.uk/media/25326/2-Blaenau-Gwent-People-and-Places.pdf>

¹⁰ Caerphilly Public Services Board (2017). Caerphilly County Borough Area Assessment of Local Well-being. Available at: your.caerphilly.gov.uk/publicservicesboard/sites/your.caerphilly.gov.uk/publicservicesboard/files/CaerphillyPSBAssessmentofLocalWellbeing-FinalDraft28-02-17.pdf

¹¹ One Newport (2017) 'Newport Community Well-being Profile 2017 Final', available at: www.newport.gov.uk/documents/One-Newport/Community-Well-being-Profile-Final-2017.pdf

¹² Monmouthshire Public Service Board (2017). 'Monmouthshire Public Service Board Well-being Assessment'. Available at: www.monmouthshire.gov.uk/app/uploads/2017/05/well-being-assessment-v3.0.pdf

¹³ Greater Gwent Health, Social Care & Well-being Partnership. 'Well-being Area Plan 2018/19, Available at: <https://www.torfaen.gov.uk/en/Related-Documents/Social-Services-General/Population-Needs-Assessment/Draft-Regional-Area-Plan.pdf>

¹⁴ Monmouthshire Public Service Board (2017). 'Monmouthshire Public Service Board Well-being Assessment'. Available at: www.monmouthshire.gov.uk/app/uploads/2017/05/well-being-assessment-v3.0.pdf

¹⁵ Stats Wales (2017). Population Density (persons per square kilometre) by local authority and year. Available at: <https://stats.wales.gov.wales/Catalogue/Population-and-Migration/Population/Density/populationdensity-by-localauthority-year>

The Economy of Gwent

According to the Blaenau Gwent Well-being Assessment¹⁶ it is the least competitive county in the UK. The county has 294 active businesses per head of 10,000 working age population. Wales overall has an average of 481 businesses per 10,000 per head of working age population. In Caerphilly¹⁷ at 21.9%, manufacturing is the largest employment category. In Wales as a whole 11.8% of employment is in manufacturing. Manufacturing across Wales as a whole is 11.8%. This overrepresentation of manufacturing and the decline of manufacturing generally in the UK, means employment in the sector will decline. However, how manufacturing is structured in the county has changed and higher value manufacturing has been growing, particularly in small and medium size operations. Newport¹⁸ does have relatively high levels of employment and a diverse and a dense job market. However, Newport has historically been reliant on several big employers with several of them being in the public sector. It is thought this overreliance on larger employers contributes to a lack of entrepreneurship in the city.

Monmouthshire¹⁹ is largely a prosperous area offering high standards of living for its residents. This is reflected in the Welsh Index of Multiple Deprivation (WIMD) where none of the areas in Monmouthshire are amongst the 20% most deprived in Wales. In Monmouthshire²⁰ there are 4,000 active businesses per head of working age population. This is higher than any part of Wales or any region of the UK outside London and the South East. There is evidence of entrepreneurship in Torfaen²¹, with 2055 active enterprises 95.5% of which are microbusinesses and small and medium size employers. In Torfaen there is a high reliance on public sector jobs with 33.7% of people being employed in public sector jobs. This is slightly higher than the overall Welsh average of 32.5% of public sector employment.

Welsh Language in Gwent

According to the 2011 census just 7.8% of the population of Blaenau Gwent could speak Welsh this was the lowest of all the local authority areas in Wales. It was similarly low throughout Gwent with Caerphilly being the highest with 11.2% of the population aged over 3 being able to speak Welsh. Given Monmouthshire's shared border with England there could be a perception that Welsh language use is low. Interestingly, Monmouthshire²², was one of only two local authorities in Wales to see a growth in Welsh language seeing a rise from 9.7% in the 2001 census to 9.9% in the 2011 census.

Welsh Language by Local Authority Gwent ²³ 2011 Census			
Local Authority	Able to speak Welsh	Unable to speak Welsh	Welsh Speaking Percentage
Blaenau Gwent	5,284	62,064	7.8%
Caerphilly	19,251	152,721	11.2%
Newport	13,002	126,847	9.3%
Monmouthshire	8,780	79,829	9.9%
Torfaen	8,641	79,203	9.8%
Wales	562,016	2,393,825	19.0%

¹⁶ Blaenau Gwent Public Services Board (2017). Local Well-being Plan: Consultation Draft. Available at: www.blaenauwentpsb.org.uk/media/28013/draft-well-being-plan-consultation-summary-with-hyperlinks-v2.pdf

¹⁷ Caerphilly Public Services Board (2017). Caerphilly County Borough Area Assessment of Local Well-being. Available at: your.caerphilly.gov.uk/publicservicesboard/sites/your.caerphilly.gov.uk/publicservicesboard/files/CaerphillyPSBAssessmentofLocalWellbeing-FinalDraft28-02-17.pdf

¹⁸ One Newport (2017) 'Newport Community Well-being Profile 2017 Final', available at: www.newport.gov.uk/documents/One-Newport/Community-Well-being-Profile-Final-2017.pdf

¹⁹ Monmouthshire Public Service Board (2017). 'Monmouthshire Public Service Board Well-being Assessment'. Available at: www.monmouthshire.gov.uk/app/uploads/2017/05/well-being-assessment-v3.0.pdf

²⁰ As 19

²¹ Torfaen Public Services Board (2017). TORFAEN WELL-BEING ASSESSMENT. Available at: www.torfaenpublicservicesboard.co.uk/en/Documents/Assessment-of-Well-being/Part-1-Torfaen-Well-being-Assessment.pdf

²² Monmouthshire Public Service Board (2017). 'Monmouthshire Public Service Board Well-being Assessment'. Available at: www.monmouthshire.gov.uk/app/uploads/2017/05/well-being-assessment-v3.0.pdf

²² Stats Wales, Welsh Speakers by local authority. Available at: statswales.gov.wales/Catalogue/Welsh-Language/WelshSpeakers-by-LA-BroaderAge-2001And2011Census

²³ As 22

Section Two: Criminal Justice Sector in Gwent

HMP Usk and HMP Prescoed

In the Gwent region there are two different prisons in two different geographical locations HMP Prescoed in Pontypool in Torfaen and HMP Usk in Usk, Monmouthshire. HMP Usk and HMP Prescoed²⁴ are two separate prisons in two different geographical locations that are managed as a single entity by Her Majesty's Prison and Probation Service (HMPPS). HMP Prescoed is an adult male prison that manages category D male prisoners. Category D prisoners can be trusted in open conditions. HMP Usk²⁵ is a small category C training prison which largely deals with offenders convicted of offences under the Sex Offenders Act 1997. Category C prisoners are those who cannot be trusted in open conditions but are unlikely to escape. At the end of April 2018, HMP Usk and HMP Prescoed had a combined population of 527 prisoners.

HMP Usk

HMP Usk²⁶ is a Category C men's prison, located in Maryport Street in Usk, Monmouthshire. Vocational training at Usk is provided by the Learning and Skills Department. At the prison there is a purpose-built Vocational Training centre offering City and Guilds and Open College Network in Woodcraft, Bricklaying and Plastering. HMP Usk offers construction courses including carpentry, bricklaying and multi-skills training in construction workshops.

Prison	Address	Phone Number	Area	Capacity	Category
HMP Usk	47 Maryport Street Usk Monmouthshire NP15 1XP	01291 671600	Monmouthshire, Gwent	273	C

HMP Prescoed

HMP Prescoed is a satellite prison for Usk prison²⁷. It is a Category D men's open prison, located in Coed-y-Paen, three miles from Usk in Monmouthshire, South Wales. Residents from HMP Prescoed can be released on temporary licence (ROTL) to complete a work experience placement or attend a course.

Learning & Skills at Prescoed²⁸

A broad range of education is covered at HMP Prescoed. Prisoners are interviewed by the Learning and Skills Department in their first week at Prescoed. The main building at HMP Prescoed has classrooms, a computer room, discussion/ video room and offers part-time general education. The second unit contains library, training kitchen, and open learning room. A third building houses the Design and Information Technology workshop. A fourth building houses BICSc (British Institute of Cleaning Science) training workshop.

Prison	Address	Phone Number	Area	Capacity	Category
HMP	Coed-y-Paen	01291 671600	Torfaen,	230	D

²⁴ Jones, A. (2018). *Imprisonment in Wales: A Factfile*: Cardiff, Welsh Governance at Cardiff University and University of South Wales.

²⁵ As 24

²⁶ Regime information for Usk/Prescoed (Prescoed) Prison. Available at: www.justice.gov.uk/contacts/prison-finder/usk-prescoed-prescoed/reqime

²⁷ As 26

²⁸ As 26

Prescoed	Pontypool NP4 0TB		Gwent		
----------	----------------------	--	-------	--	--

Female Prisoners

There is no prison for women in Wales all Welsh women serving a custodial sentence do so in England. Welsh women from Gwent are most likely to serve their sentence in Eastwood Park in Gloucestershire. Eastwood Park²⁹ is a local prison which covers a wide catchment area extending over South Wales, the South, the Southwest of England and the Midlands. It is the local prison to 72 courts. In August 2015 48% of its prisoners came from Wales.

National Probation Service

The UK Government's reforms to rehabilitation services, known as Transforming Rehabilitation (TR), saw the replacement of 35 Probation Trust's with Community Rehabilitation Companies (CRC's) and a National Probation Service. The National Probation Service (NPS) manages service users who are considered high risk to the public and 21 CRC's are responsible for the management of low to medium risk service users.

Wales Community Rehabilitation Company (CRC)

The management of low and medium risk offenders in the community in Wales is the responsibility of the Wales Community Rehabilitation Company (CRC). The CRC's are managed by Her Majesty's Prison and Probation Service (HMPPS) on a fee for service basis. The local office of the Wales CRC is a good place to recruit ex-offenders for an initiative or employment. The Ministry of Justice³⁰ recently announced they were ending the CRC contracts two years early in 2020 with plans to develop and design new contracts.

Probation's Service	
Wales CRC	walescrc.co.uk/content/view/office+finder
Probation Directory	www.gov.uk/government/publications/probation-directory

Youth Offending Teams

Youth Offending Teams (YOTs)³¹ are multidisciplinary teams made up of health, social services, education, police and probation. YOT'S are part of the local authority and have a statutory responsibility for managing children and young people who are on community sentences. Some of the young people that YOT's support will be interested in pursuing a career within the construction industry.

Contact Details of Youth Offending teams in Wales
www.gov.uk/guidance/youth-offending-teams-wales

²⁹ Independent Monitoring Report. HMP/YOI Eastwood Park, Annual Report 1 November 2014 – 31 October 2015. Available at: <https://s3-eu-west-2.amazonaws.com/imb-prod-storage-1ocod6bqky0vo/uploads/2016/06/Eastwood-Park-2014-15.pdf>

³⁰ <https://www.gov.uk/government/news/justice-secretary-outlines-future-vision-for-probation>

³¹ Welsh Government (no date). Youth offending Teams. Available at: <http://gov.wales/topics/people-and-communities/communities/safety/crime-and-justice/yots/?lang=en>

Section Three: Clean Slate Cymru Project Gwent

Clean Slate Cymru Pilot Projects

The Clean Slate Cymru project had an objective to deliver up to fifteen pilot projects with at least one being in each of the National Probation Services five regions of Wales. There was not a prescriptive description of interventions but they had to involve at least one of the following; a training course, work experience, site visit, mentoring or information advice and guidance. In Gwent TAG Train and Grow worked in partnership with Caerphilly's Youth Offending Team (YOT) on a pilot to introduce young people to construction. The pilot included equipping young people with the basic construction skills that they would need on a typical construction work placement such as using a tape measure. Although there was not a prescriptive definition of what a pilot project was the aim for them was to create pathways, job progression or improve the perception of ex-offenders;

- Help offenders who are due for release, or ex-offenders based in the community, access construction related career **pathways**
- Provide more job **progression** opportunities within the construction industry for offenders and ex-offenders
- Influence employers to have a more positive **perception** of offenders and ex-offenders so that they proactively consider project participants for existing and future job vacancies.

TAG Train & Grow: Introduction to Construction

The 'Introduction to Construction' pilot was delivered to young people who had offended. The majority of participants had been referred from the Youth Offending Team (YOT) in Caerphilly. The pilot aimed to provide both a practical and theoretical introduction to construction.



Activities

The 'Introduction to Construction' pilot project in addition to helping participants gain a five-year CSCS Labourer's Card gave them a practical introduction to the basic construction skills they would need on a typical work placement. Activities included:

- Introduction to using hand tools safely and effectively

- Measuring using a tape measure
- IOSH Working Safely
- IATP Asbestos Awareness Cat A
- CSCS test preparation
- CSCS test
- Carpentry Taster Session
- Employability – Job Search
- Industry talk delivered by Kier

Outputs/Outcomes

- Five participants achieved an accreditation in IOSH Working Safely
- One YOT worker received an accreditation in IOSH Working Safely
- Five participants achieved IATP Asbestos Awareness
- Three participants passed a CSCS Test
- Participants took part in practical activities that provided an introduction to construction including basic knowledge of correct and safe use of hand tools.
- To date one participant has secured construction employment with a family firm
- One participant has progressed to further construction training with ARC Academy.
- The YOT worker who attended the course gained a better understanding of a pathway into the construction industry for the young people he supports.

Section Four: Opportunities Going Forward

Cardiff City Deal

The Cardiff³²City Region for the purposes of the Cardiff City Deal is made up of ten local authorities. They are Cardiff, the Vale of Glamorgan, Blaenau Gwent, Caerphilly, Monmouthshire, Newport, Torfaen, Bridgend, Merthyr Tydfil and Rhondda Cynon Taf. This Gwent framework has been put together based on the National Probation Service's regions of Wales and all the regions in the Gwent area are set to benefit from the Cardiff City Deal.



Figure 2: The Cardiff City Region³³

South Wales Metro

There is not currently an integrated transport system in the South Wales City Region. The Growth and Competitiveness Commission³⁴ notes that connectivity in the Cardiff City region is lacking. Strengthening connectivity underpins the City Deal agreement, particularly through plans for the South Wales Metro. Increased connectivity will also have a positive impact on the labour market, supply chains, housing market and training and employment opportunities. Improved connectivity will also mean that the multiple-locations in the City Deal can flourish and grow.

The Learning Skills and Innovation Partnership (LSKIP)³⁵ reports workers with transport skills in construction and engineering are amongst the skills needed to meet the skills needs created by the large infrastructure projects in the Cardiff City Region. Some upcoming infrastructure and construction projects are listed below:

- Early contractor involvement (ECI) design and construction on the Metro – Transport for Wales (TfW) contractor framework;

³² Webb B. (2017). State of the Cardiff City Region, Cardiff: School of Geography and Planning. Cardiff University.

³³ Wales Online: <https://www.walesonline.co.uk/business/business-news/everything-you-need-know-city-863238>

³⁴ As 33

³⁵ Learning Skills and Innovation Partnership (2017). Cardiff Capital Region Employment Skills Plan 2017, Cardiff: LSKIP available at: http://www.lskip.wales/downloads/170731_Employment%20Skills_Plan_eng.pdf

- Rail electrification, track, civil works – Welsh Government reorganisation/transfer of functions;
- Metro Phase 2 and new rail franchise procurement for 2019-2023.
- A465 dualling sections 5 and 6; procurement in 2017, construction in 2018 and delivery in 2021; (Brynmawr to Gilwern)
- M4 relief road, Brynglas Tunnels refurbishment and the River Usk bridge strengthening contract with Costain;
- M4 J28 improvements (Basseleg – Tredegar Park);
- M4 corridor around Newport contract with Costain and Vinci Construction joint venture (public local inquiry).
- Housing repair and maintenance, estate and stock
- Construction (private, commercial and public)
- Social housing construction spread of 20,000 houses

M4 Relief Road

An M4³⁶ relief road is planned just south of Newport. The infrastructure project would cost £1.3bn and if it goes ahead would start in late 2018 and end in 2023. This project and other infrastructure projects will have a contractual commitment³⁷ to a 50 mile travel-to-work area. Rail electrification and the South Wales Metro³⁸ project will create demand for high level construction, manufacturing, building and maintenance skills.

³⁶ Welsh Government, 'M4 corridor around Newport' Available at: beta.gov.wales/m4-corridor-around-newport

³⁷ Learning Skills and Innovation Partnership (2017). Cardiff Capital Region Employment Skills Plan 2017, Cardiff: LSKIP available at: http://www.lskip.wales/downloads/170731_Employment%20Skills_Plan_eng.pdf

³⁸ Learning Skills and Innovation Partnership (2017). Cardiff Capital Region Employment Skills Plan 2017, Cardiff: LSKIP available at: http://www.lskip.wales/downloads/170731_Employment%20Skills_Plan_eng.pdf

Section Five: Support Organisations, Training and Education in Gwent

As part of the Clean Slate Cymru mapping exercise at the start of the project employers were asked what barriers there were to employing ex-offenders. One of the biggest barriers employers reported was not knowing how to support ex-offenders. Below are some organisations that people can be signposted to some are based in Gwent and some are national organisations.

Jobcentre Plus

A good place to start recruiting disadvantaged groups such as ex-offenders is Job Centre Plus (JCP). JCP Advisors will filter specific groups to meet the requirements of your initiative. JCP will also host careers fairs in local offices where they will welcome employers to attend.

Contacting the Local Job Centre

This is a search for the local office based on your postcode. Available at: [los.direct.gov.uk/](https://www.los.direct.gov.uk/)

- Phone: 0800 169 0190
- Phone in Welsh: 0345 604 4248
- Textphone: 0345 604 4248 (for those with speech or hearing difficulties)

Domestic Violence Support for Victims

All Wales Domestic Abuse and Sexual Violence Helpline

What they do:	Free, confidential helpline that offers support and information for anyone experiencing domestic abuse.
Telephone:	0808 801 0800
Email:	info@livefearfreehelpline.wales
Website:	livefearfree.gov.wales

Distance Learning in Prisons

Prisoners' Education Trust (PET)

What they do:	PET provides distance learning opportunities to prisoners' to enhance their opportunities to increase their chances of building a better life after release.
Telephone:	0203 752 5680
Email:	info@prisonerseducation.org.uk
Website:	www.prisonerseducation.org.uk

Employability and Entrepreneurship

The Wallich BOSS Project

What they do:	The Wallich BOSS (Building Opportunities Skills & Success) project provides employability and entrepreneurship training to ex-offenders and prisoners serving sentences in South Wales at Cardiff, Swansea, Parc Bridgend, Usk and Prescoed prisons.
Telephone:	02921 674381
Email:	BOSS@thewallich.net
Website:	thewallich.com

Employability & Work Placement Support for Young People

Symud Ymlaen/ Moving Forward (SYMF) project	
What they do:	The SYMF project is delivered by Llamau and CBSA. The SYMF project supports young people aged 16-19, who have been in care or offended, to complete paid work placements. They provide employability and essential skills training for young people to prepare them for work placements. The SYMF project supports young people, and employers taking placements, in Carmarthen, Swansea, Neath Port Talbot, Bridgend, Caerphilly, Rhondda Cynon Taff, Merthyr Tydfil, Blaenau Gwent and Torfaen.
Telephone:	029 2023 9585
Email:	symfadmin@llamau.org.uk
Website:	www.symfwales.org.uk

Housing

Shelter Cymru	
What they do:	Housing advice and support
Telephone:	0345 075 5005
Email:	sheltercymru.org.uk/email-advice/
Website:	sheltercymru.org.uk/

Mental Health & Wellbeing

Samaritans	
What they do:	The Samaritans provides confidential emotional support 24 hours a day.
Telephone:	116 123
Email:	jo@samaritans.org
Website:	www.samaritans.org/

Substance Misuse

DAN 24/7	
What they do:	Wales Drug and Alcohol Helpline
Telephone:	0808 808 2234 Or text Dan to 81066
Website:	www.dan247.org.uk/

Support for Veterans

Veterans Health Wales	
What they do:	Advice and support to improve the mental health and wellbeing of veterans
Telephone:	01443 443443 ext 5411
Email:	v@wales.nhs.uk
Website:	http://www.veteranswales.co.uk/

The Poppy Factory	
What they do:	The Poppy Factory provides a free, personalised employability service to veterans in England and Wales, supporting those with a medical condition or impairment back into work.
Telephone:	020 8940 3305
Email:	admin@poppyfactory.org

Website:	www.poppyfactory.org
----------	--

Construction Training Provision in Gwent

Construction Training

CITB Training Directory	
What they do:	The CITB's Construction Directory provides the details of CITB training delivered by CITB Approved Training Organisations. Anyone can search for a course in the directory you do not need to log in to access it.
Website:	www.citb.co.uk/training-and-courses/construction-training-directory/

The following local construction training organisations demonstrated they supported people facing barriers to access construction training during the project:

Direct 2U Training	
What they do:	Direct 2U delivered IOSH Working Safely, CSCS preparation and Manual Handling training as part of the Clean Slate Cymru project.
Email:	info@direct2utraining.com
Website:	www.direct2utraining.com/

TAG Train and Grow	
What they do:	TAG Train & Grow delivered a pilot project to young people referred to them from the Caerphilly Youth Offending Team (YOT). They have a construction workshop in Caerphilly and offer construction skills and CSCS preparation.
Telephone:	01443 808656
Email:	enquiries@tagtrainandgrow.com
Website:	www.tagtrainandgrow.com

Wales National Roofing Training Group (WNRTG)	
What they do:	WNRTG is a non-profit organisation, funded by a grant from CITB supporting, organising and co-ordinating roof training at all levels for its members.
Email:	Enquiry form: http://www.wnrtg.co.uk/contact-us
Website:	www.wnrtg.co.uk

Construction Wales Innovation Centre

The Construction Wales Innovation Centre (CWIC) project is a Construction Industry Training Board (CITB) funded construction training programme. The pan Wales training centre uses a hub and spoke model with its hub forming part of the new SA1 Waterfront Innovation Quarter. Partners, or spokes, include Coleg Cymoedd, Coleg Cambria, Coleg Ceredigion, Coleg Sir Gar, the Building research Establishment and the University of Trinity Saint David. The CWIC project delivers bespoke and specialist training to all levels and sectors of the Welsh construction industry. For a list of current courses see: www.uwtsd.ac.uk/cwic/current-training-courses-and-engagement-events

Further Education in Gwent

Coleg Gwent

Coleg Gwent³⁹ offers qualifications in the following trades; bricklaying, painting & decorating, plastering, plumbing electrical installations and multi-skills

³⁹ Coleg Gwent, 'Construction and Electrical', Available at: www.coleggwent.ac.uk/construction

Coleg Gwent	
Locations:	Blaenau Gwent Learning Zone, City of Newport Campus, Crosskeys Campus, Pontypool Campus and Usk Campus.
Phone Number:	Admissions Team: 01495 333 777
Email:	Enquiry Form: secure.coleggwent.ac.uk/contact/general
Website:	www.coleggwent.ac.uk

Coleg y Cymoedd

Coleg y Cymoedd⁴⁰ runs construction classes in specialised workshop to enable students to practice the new skills they have learned. Courses include bricklaying, plastering, building maintenance, painting & decorating, electrical installation and construction and built environment. The college also has a railway training centre with a Specialist Overhead Line Equipment Construction (OLEC) training facility.

Coleg y Cymoedd	
Locations:	Campuses are across Caerphilly and Rhondda Cynon Taff including Aberdare, Nantgarw, Tonypany and Ystrad Mynach
Phone Number:	Nantgarw: 01443 66280 Aberdare: 01685 887500 Rhondda (Tonypany): 01443 663202 Ystrad Mynach: 01443 816888
Email:	enquiries@cymoedd.ac.uk
Website:	www.cymoedd.ac.uk

⁴⁰ Coleg y Cymoedd, 'Full Time Courses 2018' Available at: <https://www.cymoedd.ac.uk/media/3112/cyc-full-time-prospectus-2017-final-english.pdf>