



12/03/2021

CITB
Head Office
Sand Martin House
Bittern Way
Peterborough
PE2 8TY

Email: information.governance@citb.co.uk
www.citb.co.uk

Dear [REDACTED]

Freedom of Information Request: 432020

Thank you for contacting CITB requesting information under the Freedom of Information Act (FOIA). Your email, dated 18 February 2021, asked for the following information:

You requested that we provide you with a list of ICT suppliers providing outsourced or managed ICT Services to CITB at the current time.

You requested the information be provided by email detailing for each supplier (where more than one is engaged):

- Name of supplier
- Service(s) provided by supplier
- Contract Start Date
- Contract End Date
- Contract Value
- Current spend with supplier for provided service(s) (optional)

You further stated that it would be acceptable to respond with just those suppliers where annual spend (on any particular service) was in excess of £50,000 per annum.

Our response is as follows:

Supplier Name	Service	Contract Start Date	Contract End Date	Contract Award Value
British Telecommunications plc	Connectivity and WAN	15/10/2014	31/03/2021	£1,100,000
Digital Field Solutions	Formworks Mobile Data Capture Platform	16/08/2018	15/08/2021	£180,000
EPiServer AB	SaaS EPiServer - GoConstruct Everweb Hosting Services	01/02/2016	31/05/2021	£70,000
Experian	Experian Link Data cleansing tool	14/12/2020	13/12/2021	£104,000
Freedom Communications Limited	Avaya Maintenance & Hardware Support	01/09/2019	31/08/2021	£175,000
Fujitsu Services Limited	Application Managed Service - FOM Support	01/04/2018	31/03/2022	£5,000,000
GTT (Interoute)	Connectivity and WAN, ISDN, MPLS	01/10/2014	30/09/2021	£500,000
Microsoft	Microsoft Premier Support	26/05/2020	25/05/2021	£76,500
S8080	Maintenance and Support for Go construct and CITB websites	27/03/2020	26/03/2021	£75,600



S8080	Website re-platforming build	04/01/2021	20/05/2021	£360,000
SAP (UK) Limited	SAP Enterprise Support	01/01/2018	31/12/2020	£63,500
Softcat Ltd	Azure Cloud Services	In progress	In progress	£700,000
Softcat Ltd	Microsoft Licenses	19/05/2017	30/04/2021	£560,000
Triad Group Plc	e-commerce support & EpiServer Licences	22/07/2018	21/07/2021	£190,000
Vodafone	Mobile Telephony - Vodafone	07/07/2018	30/01/2022	£250,000
Xerox (UK) Limited	Multifunctional Devices and Services	01/12/2016	30/11/2021	£550,000

CITB has an additional contract with Shared Services Connected Limited (SSCL) and the cost for the provision of IT services allocated under this contract has an estimated value of £4.6 million per annum.

If you are unhappy with this response, or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied, then you may apply for an independent internal review by contacting Adrian Beckingham, Corporate Performance Director, CITB, Sand Martin House, Bittern Way, Peterborough, PB2 8TY or email adrian.beckingham@citb.co.uk.

If you remain unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Further details of the role and powers of the Information Commissioner can be found on the Commissioners website: <https://ico.org.uk/>

Yours sincerely

For and on behalf of
Jonathan Francis
Information Risk & Data Governance Manager