

## **Market Engagement Event for the Upcoming Rainscreen Façade Systems Commission**

### **Frequently Asked Questions and Useful Information**

Can you please complete the following form so that we can gather further feedback for the upcoming commission: <https://forms.office.com/e/Ap9xNAHt7i>

Interested providers will need to access the opportunity on Delta when it becomes available and they may need to register: <https://www.delta-esourcing.com/> **(External link - Opens in a new tab or window)**

Please find the link to the Prior Information Notice (PIN): <https://www.delta-esourcing.com/delta/respondToList.html?noticeld=876237603> Please find below a list of the FAQs for the upcoming Rainscreen Façade Systems Commission. This will be updated regularly.

**03/09/2024:**

**Q1. Is this commission delivering accredited courses or qualifications?**

A1. The providers will be expected to deliver modules of training to the standards that have been drafted by CITB.

**Q2. Can a provider deliver all of the outputs and claim the full £150,000?**

A2. Yes, that would be acceptable.

**Q3. Will CITB be providing support in signposting this commission to rainscreen façade systems installers and supervisors i.e. what marketing assistance will CITB provide to help launch this?**

A3. CITB have a marketing team that will provide support and a team of engagement advisors who will help to support the project across the three nations. We are also in contact with relevant industry bodies and federations and we will ask them to promote the offer to their own members and networks.

**Q4. As there may be a number of different proposals, who will decide which proposal gets selected?**

A4. The project will go to commission and be openly and fairly evaluated on the Delta platform. There is a clear scoring mechanism which is aligned to the specification.

**Q5. If a provider wanted to deliver all of the outputs and claim the full £150,000 budget, would it need to commit to deliver in all of England, Wales and Scotland?**

A5. Yes, there must be a commitment to deliver across the three nations.

**Q6. Can we have access to the WG2 competency profiling table so that we can develop assessment criteria?**

A6. This is currently live on the CLC website, please see the following link: [Competence – Construction Leadership Council](#) You will find a list of competencies that we are trying to achieve with some assessment criteria within them.

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- Q7. A one-month tender process does not seem long enough to write the course, develop the assessment criteria and bring about collaboration between the appropriate parties to price up the assessment instruments i.e. rigging, cladding types and configurations?**
- A7. The course details have already been drafted and you will be given access to this when the commission is launched, you will not be starting from scratch. We will also supply information on the Roofcert Rainscreen pilots, please see the final evaluation reports via the following link: [Roofing Skills Partnership - CITB](#)
- Q8. Are the outputs for installers 4 courses of 60 installers each or 4 courses totalling 60 installers?**
- A8. Yes, we expect 60 individual installers to complete up to four short courses each. We recognise that not all of the 60 individual installers might need to do all four short courses depending on the training requirements of each individual installer - however, we expect this to be in exceptional situations with the substantial majority of individual installers completing all four short courses. We also expect 24 supervisors to be trained. It would be acceptable if you think you can achieve more than these targets.
- Q9. Will CITB provide an information pack with links to all the relevant information?**
- A9. Up to date information will be regularly uploaded onto the following web page: [Current Opportunities For Commissioning - CITB](#)
- Q10. Has CITB any stats on the current number of trainers able to deliver Rainscreen Façade Systems?**
- A10. Unfortunately not, however we would be interested in gathering any information that you may have. Updates will be provided on the following web page: [Current Opportunities For Commissioning - CITB](#)
- Q11. Do I need to be registered as a CITB Approved Training Organisation (ATO) to apply for this project?**
- A11. Potential providers do not need to be an ATO to bid, but we will require successful bidders to become an ATO if their tender is successful.
- Q12. Do we have to deliver all aspects of the rainscreen façade systems courses?**
- A12. Suppliers can express interest in delivering only certain elements of the training, however, please be aware that we will be looking to ensure complete coverage of all aspects of the required training.
- Q13. The specification includes five courses. What is the expected time frame for these five courses to be available as CITB GET Funded Courses and at what Tier are they estimated to be?**
- A13. For the commission the five courses have already been developed by CITB in consultation with a National Working Group of industry experts. The project is expected to commence early 2025 and will last for up to two years. After the

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commission has completed, CITB will use the published grant eligibility criteria to assess the course for inclusion in the CITB Grant Scheme.

**Q14. On reading the evaluation of the Pilot project, it is clear that the final course in Edinburgh was relatively successful, with some reservations. Are the presentations and training materials available alongside the rig designs?**

A14. Yes these can be made available and will be posted on the CITB current opportunities webpage when available: [Current Opportunities For Commissioning - CITB](#)

**Q15. Does the Commission intend to include the cost of training trainers and providing CPD to ensure skills and knowledge are current and represent a range of manufacturer's products. We suggest that these elements should be included together with forming a Rainscreen Trainer Forum and knowledge bank.**

A15. This is currently being discussed and we expect to run a trainer training course for the successful provider(s) early 2025. At this point, we expect to offer this trainer training course at nil cost to participants, please note that this will be confirmed with successful providers once appointed.

**Q16. Due to the scarcity of trainers in this discipline, would it be an incentive to potential trainers to compensate them for their time in completing appropriate training qualifications and CPD? Say 18 contact time for L3AET and 12 hours CPD. This outlay could be balanced by a commitment/expectation from trainers to deliver 30 hours paid training on this project.**

A16. As per response given to Q15 above, a one-day course will be provided however any other training costs will either have to be detailed in the tender or covered by the provider(s).

**Q17. Would the commission consider funding a training specialist to act as a mentor for new trainers to minimise drop out?**

A17. Support will be provided via the one-day course. Mentoring is something that we can explore with successful providers when the contract has been awarded. If you consider that a training specialist acting as a mentor will be a valuable resource and increase the effectiveness of the programme, please highlight this in your response to the commission.

**Q18. Has the commission considered that trainers delivering short duration in sheeting and cladding (not rainscreen) can demand £400 - £800 per day for delivery.**

A18. Yes, this has been taken into account in drafting the commission.

**Q19. Is this bid aimed only at roofing contractors or main contractors and glazing contractors as often curtain wallers becoming rainscreen installers?**

A19. This commission is aimed at any provider who is interested in delivering this project as long as they satisfy the criteria. All CITB levy registered employers will be eligible to take part in the training.

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- Q20. Where will the students be found- is there any support with marketing?**  
A20. CITB and other stakeholders will provide marketing support for this project, however it is ultimately the responsibility of the successful provider(s) to find the learners.
- Q21. The NFRC pilot suggests that the cost of the specification rig and resources used for the final pilot in Edinburgh is approaching £5,000 – Assuming that 35% of these costs relate to materials that cannot be reused, and that 2 rigs would be required to ensure learners have adequate opportunities to complete tasks individually, then costs to replace materials for each course would be in excess of £3,000 –assuming this will be increased to allow demonstrations and fixings for each of the 4 installer sessions, this figure alone could represent more than 20% of the project costs.**  
A21. Some of the materials and equipment including the rigs can be supplied. This will be discussed with the successful provider(s).
- Q22. Alongside training development costs, promotions, facilities, administration, evaluation the amount of this commission seems unfeasibly low.**  
A22. On completing the tendering process can you please explain what is feasible for this budget.
- Q23. Having been part of the Midlands pilot and also involved with delivering nvq in sheeting and cladding this is so very needed in the industry.**  
A23. This is good evidence for this project and supports our commission.
- Q24. The only issue is this is high level cladding and the fundamentals of sheeting and cladding which should be known first before training in rainscreen seem to have been missed and are incredibly important to be readily available to raise standards?**  
A24. The commission only requires that the installers and the supervisors complete the courses to the standards specified.
- Q25. Would it be possible to supplement the commissioned funding by aligning with the Employer Networks to supplement the cost of the courses?**  
A25. Yes, this is something that we plan to implement with successful providers when the commission is complete.

*Please note that the responses set out above are given in good faith and do not represent any commitment by CITB or any other party.*